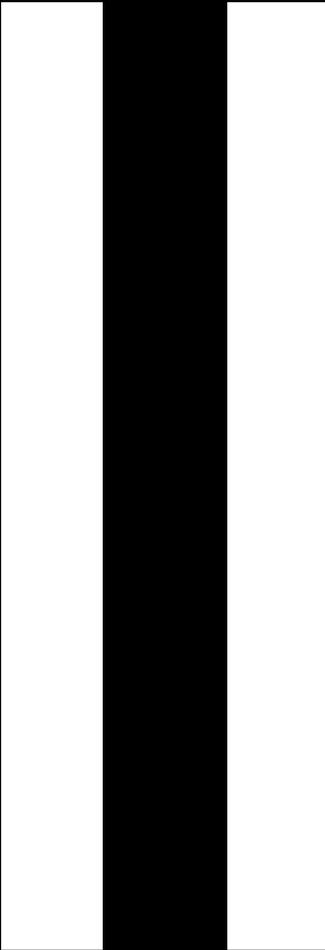
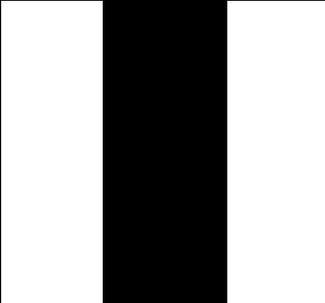


bodyguard[®]
take care



USER MANUAL
and **PRIVACY POLICY**



**The screenshots in this user manual may be slightly
different from the graphics in the App.**

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Thanks for choosing **bodyguard**®.

The complete **bodyguard**® manual can be downloaded from the Nilox website at www.nilox.com and/or in the App.

Enter the **bodyguard**® code in the search field at the top right:

32NXBOTRGP001 (**bodyguard**® black)

32NXBOTRGP002 (**bodyguard**® lime green)

32NXBOTRGP003 (**bodyguard**® purple)

search for the technical sheet and download the complete manual.

This product is warranted in accordance with current legislation; please contact your dealer if you require technical assistance and/or warranty service.

DESCRIPTION- Outfit

- ① Audio speaker
- ② Call/SOS button
- ③ Microphone
- ④ Side button
Select/Power On/Power Off
- ⑤ Replaceable strap
- ⑥ Connector for recharging **bodyguard**®
- ⑦ MicroSIM slot



8 GSM signal level

9



Emergency Mode steady on:
 - when **bodyguard®** is associated and active



Emergency Mode flashing:
 - when **bodyguard®** is in active SOS mode
 - fixing GPS

10

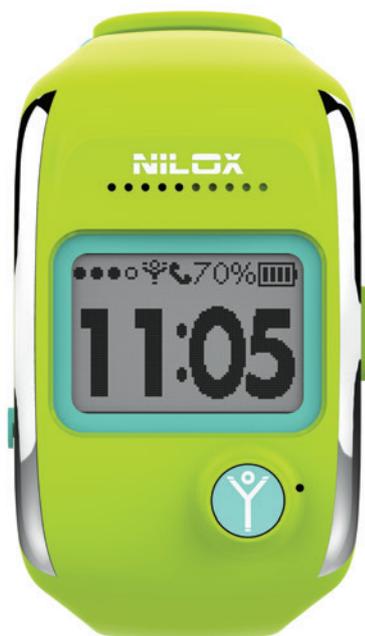
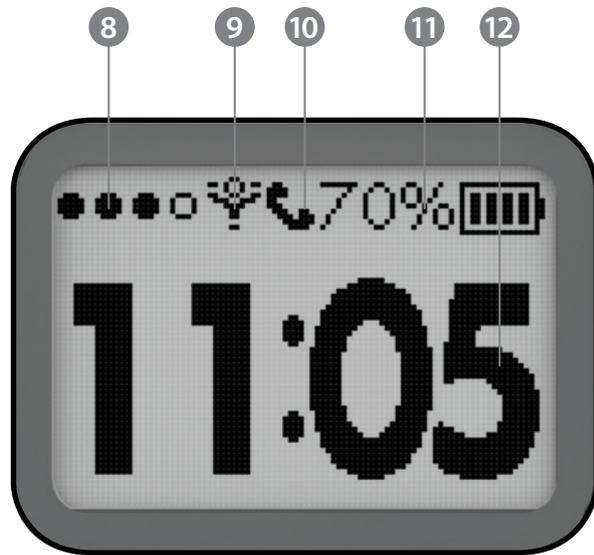
Missed call

11

Battery level

12

Local time



STARTING STEPS

bodyguard® must be used exclusively with a microSIM.

Insert, when **bodyguard®** is off, the microSIM card with the gold contacts facing the display, in the slot on the side ⑦. **bodyguard®** will turn automatically on when you insert the microSIM. If not, then keep the side button ④ pressed for a few minutes or connect the power supply cable.



Please check that are present 2 dots that indicate the network signal.



Connect the USB cable to the USB power supply, then connect the other end of the USB cable to the connector ⑥ on the **bodyguard®** to complete the recharging cycle (the first cycle will take about 2 hours).

When the battery is fully charged, disconnect **bodyguard®**.



1

Download the **bodyguard**[®] app, digit **nilox** **bodyguard**, available free of charge at:



2

Start the App and touch **JOIN NOW** to create your profile.

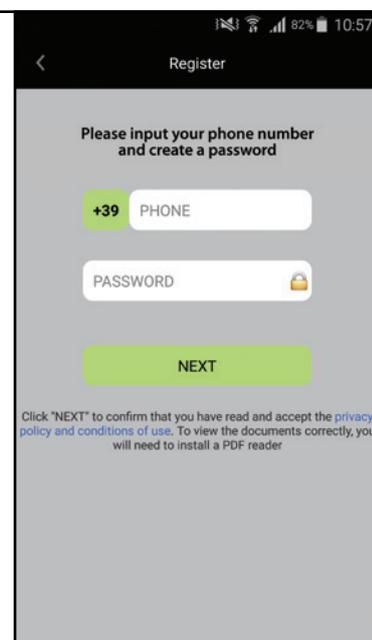


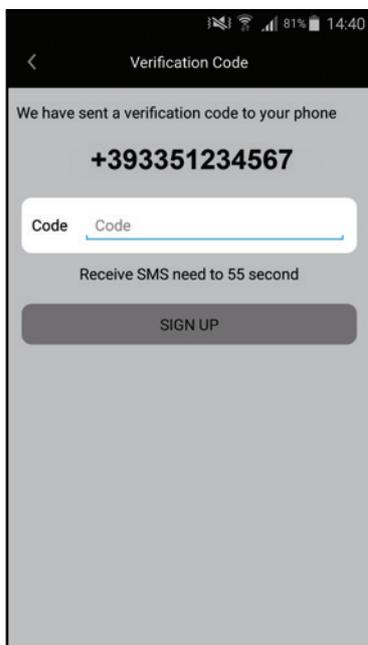
3

Create your profile: enter the telephone number of your Smartphone SIM and a password (6/8 characters) to create your personal account.

Press **NEXT** to access your account.

If you previously created a profile, skip this step.





An Sms containing a verification code will be sent to your Smartphone.

Copy the code within 120 seconds and press SIGN UP to continue.

If you do not complete this operation within 120 seconds, you will be asked to repeat it after a pause of min. 20 minutes.

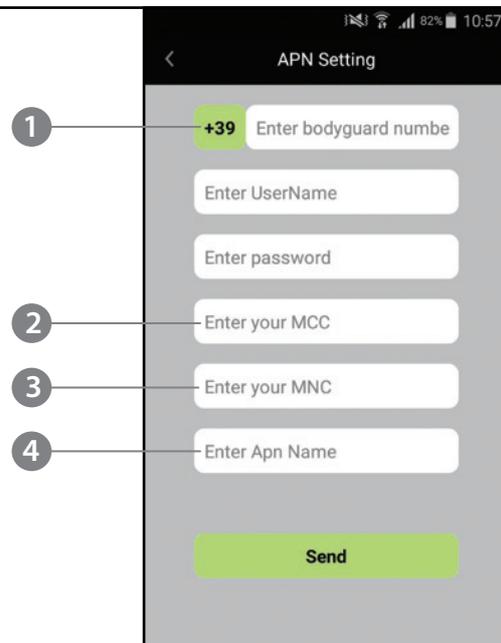


If your **bodyguard**® SIM was issued by an operator not found in the following list:

- Italy (Tim, Vodafone, Wind)
- Spain (Vodafone, Movistar)
- France (Orange)
- Greece (Vodafone)

Proceed as follows to use your **bodyguard**®:

- Insert the SIM and make sure the **bodyguard**® is on.
- Ask your operator for the APN MCC and MNC (example: mobile.vodafone.it or ibox.tim.it, etc.).
- Click LOGIN in the homepage; if the application is already open, select the dropdown menu at the top right in the main window and touch LOGOUT.
- Select option SET APN FOR BODYGUARD.
- Enter the **bodyguard**® SIM phone number ①, I'MCC ② I'MNC ③ and APN ④ in the first line of the next screen.
- Click SEND.
- After several seconds the **bodyguard**® will receive an SMS and reset.



This operation must be carried out exclusively at first use.

APP - bodyguard® association

1



You can activate your **bodyguard®** in three different ways.
To associate it, press **ADD** and select the method you intend to use:

Scan QR CODE

Press **SCAN QR CODE**.

Frame the QR code contained in the **bodyguard®** package with your Smartphone

Take a photo of QR CODE

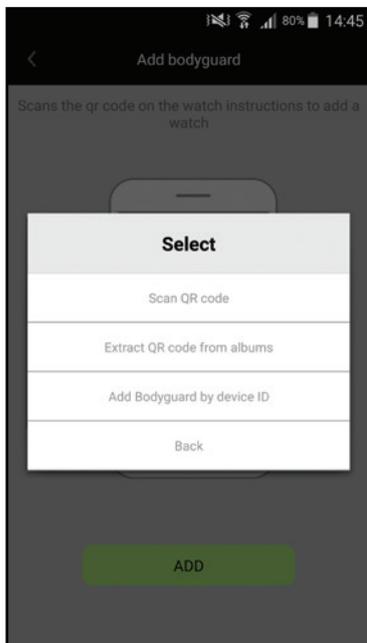
Press **EXTRACT QR CODE FROM ALBUM**.

If you have photographed the QR code contained in the **bodyguard®** package, select the photo in the album on your Smartphone.

Enter ID NUMBER

Press **ADD BODYGUARD BY THE DEVICE ID**.

Enter the ID / Key numbers viewable on the **bodyguard®** display after pressing for 5 seconds the Y **2** button (the **bodyguard®** must be switched on).



The QR CODE can be found in the **bodyguard®** package.

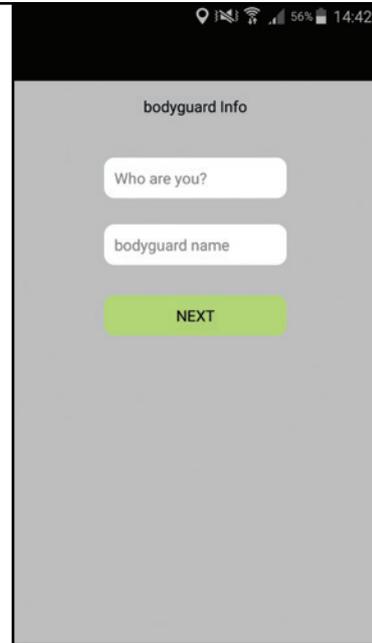
2

Enter the name you want **bodyguard®** to use to recognise you (your name, mother, father, etc.).

The name you have specified will appear in the **bodyguard®** address book.

Enter the name to be assigned to the **bodyguard®**.

Press NEXT to finish.



APP - add a follower

After **bodyguard®** is paired to your profile, you are allowed to add up to maximum 6 Followers (secondary users).

The Followers are additional users who can:

- follow **bodyguard®** (example: your wife, your husband, a relative,...)
- check the **bodyguard®** position
- communicate with **bodyguard®**
- receive all alarms

To add a Follower, perform the previously described operations.

When the QR code is scanned (or read with the previously mentioned methods), the main user will receive a confirmation code, via SMS or via push application, that must be communicated to the Follower: this way s/he will be authorised to follow **bodyguard®**.

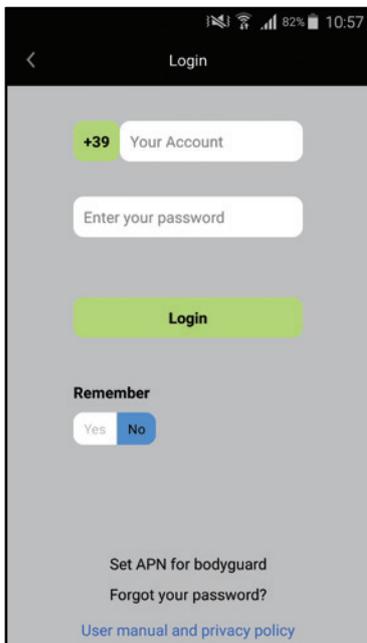
APP - go to the App

1



Start the App and press LOGIN.

2



Enter your phone number used to create your account and the password.

Press LOGIN to continue.

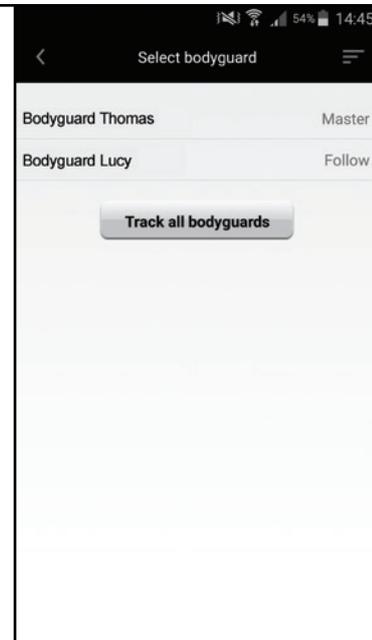
If you set YES on REMEMBER, your credentials will be saved for the next login.

3

Select the **bodyguard**[®] that you want to follow (example: bodyguard Thomas) or if you select TRACK ALL BODYGUARD you can see all **bodyguard**[®] associated with your profile on a single map.

Main account = Master

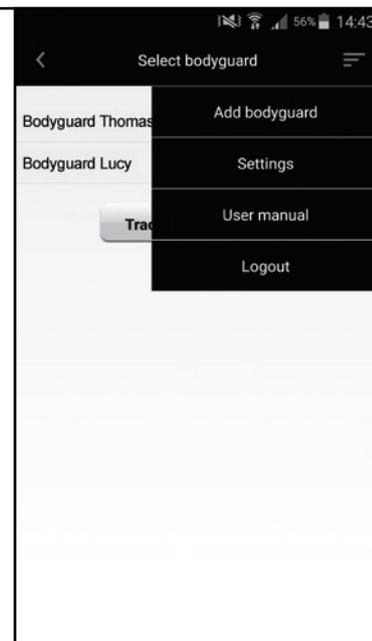
Secondary account = Follower



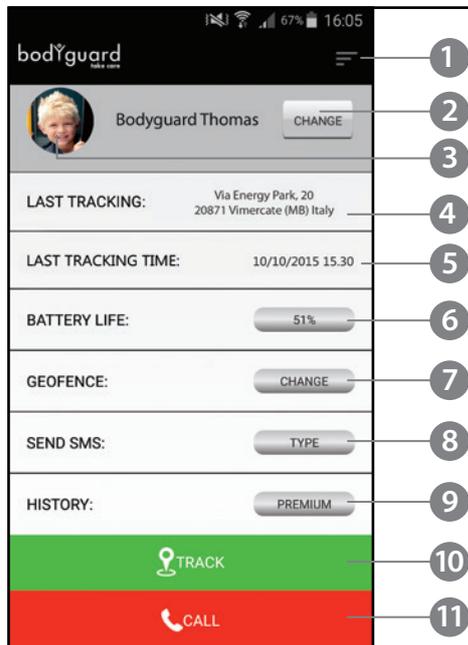
4

Open the Extra Functions menu and select ADD BODYGUARD to add an additional **bodyguard**[®] to your profile (up to a maximum of 6).

Press LOGOUT to exit the app.



APP - App main functions



- ① App extra functions:
 - Auto-Reply
 - **bodyguard**[®] language
 - Shutdown
 - Activities
 - Details
 - Unbind
- ② It allows you to select and follow other paired **bodyguard**[®] (**bodyguard**[®] choice)
- ③ It allows you to customize the selected **bodyguard**[®] profile
- ④ It shows the last tracked position of the **bodyguard**[®]
- ⑤ It shows the date and the time of the last map update
- ⑥ It shows the battery life status at the latest update
- ⑦ It allows you to configure the protection areas
- ⑧ It lets you send an SMS to **bodyguard**[®]
- ⑨ It provides access to the day-by-day tracking
- ⑩ It allows you to see the **bodyguard**[®] on the map
- ⑪ It allows you to call/communicate with **bodyguard**[®]

AUTO REPLY

When you activate this function, **bodyguard**[®] enters in Auto Reply mode.

From now on, when you press CALL, **bodyguard**[®] automatically responds to the incoming calls (after 3 rings unanswered).

LANGUAGE

It allows you to change the **bodyguard**[®] language on the clock.

This function can be activated only by main user (Master).

SHUTDOWN

It allows you to shutdown the **bodyguard**[®] at a distance. For safety reasons, only in this mode it is possible to shutdown (turn off) **bodyguard**[®]

This function can be activated only by main user (Master).

ACTIVITIES

It allows you to view all events in chronological order.

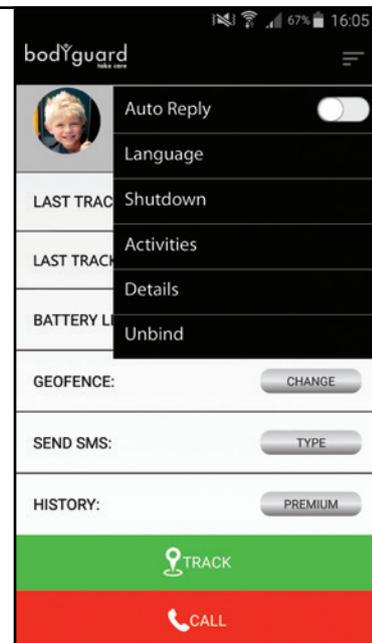
DETAILS

It allows you to view the details of **bodyguard**[®].

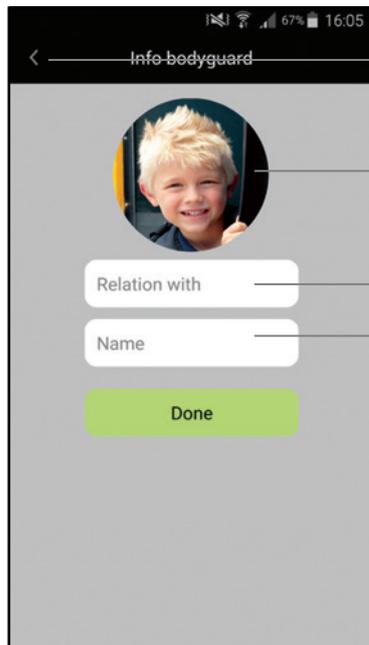
UNBID

It allows you to clear the association between your account and **bodyguard**[®].

If this is done by the main user (Master) **bodyguard**[®] will also be removed from all other accounts (the Follower will have the option not follow).



APP - App personal informations

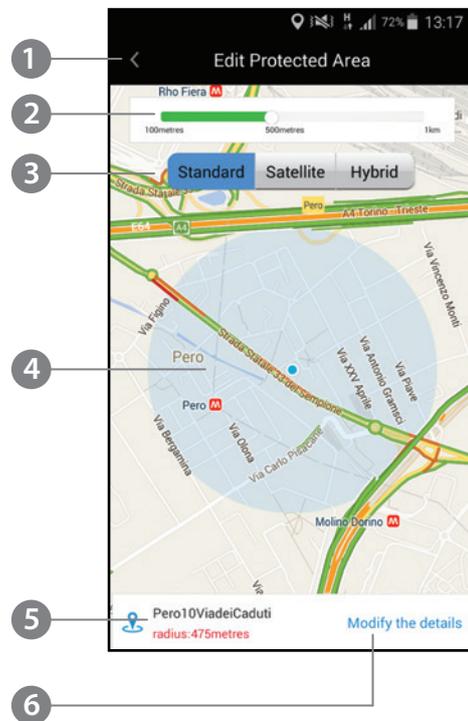
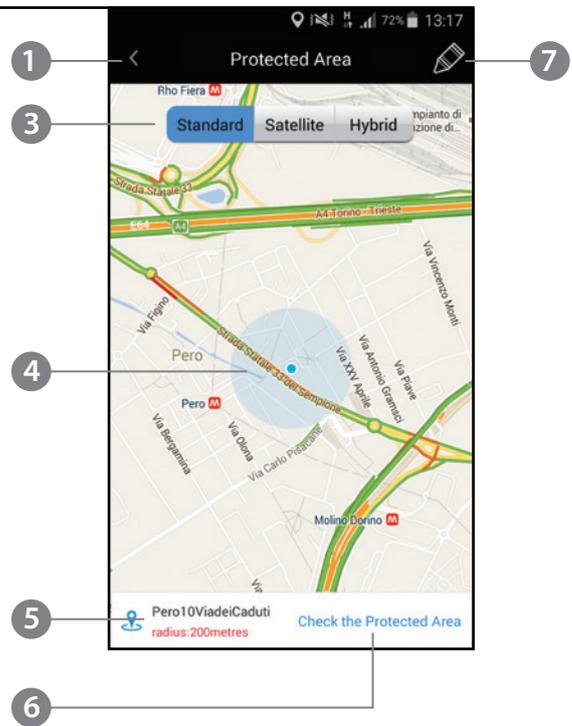


- ① It allows you to return to the previous screen
- ② Enter a picture/photo to customize your profile
- ③ Enter your name or how you wish to be displayed in the address book of **bodyguard**[®] (example: dad, mom,...)
- ④ Enter the name you want to assign to **bodyguard**[®] (example: your daughter's name, your car's name, your dog's name, ...).
This function can be activated only by main user (Master).

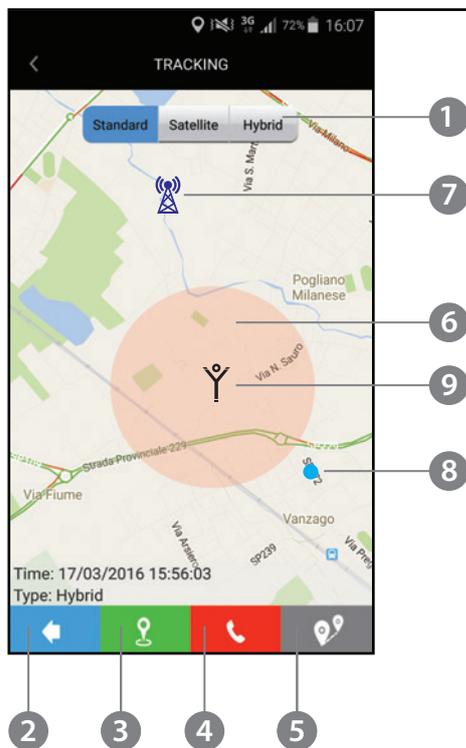
The protected area is a security zone that you can set to control **bodyguard**[®] in defined space.

- 1 It allows you to return to the previous screen
- 2 It allows you to set the radius of the protected area
- 3 It lets you select the type of the map
- 4 Radius of the protected area (in iOS press the number to edit)
- 5 Address set for the protected area
- 6 Press to confirm
- 7 Command to change the protected area

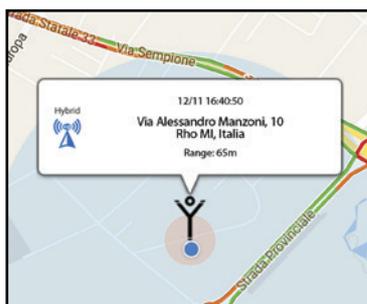
After setting the protected area, all connected Smartphones will receive alerts when **bodyguard**[®] accesses and/or exits that area. A maximum of 5 protected areas can be set.



APP - map info



- ① It lets you select the type of the map
- ② It allows you to return to the previous screen
- ③ It allows you, with an SMS, to ask **bodyguard®** an update of the location (GPS/Wi-Fi/GSM)
- ④ It allows you to immediately call **bodyguard®**
- ⑤ It allows you to calculate the shortest possible route between the position of the Smartphone and **bodyguard®** (please select the mode: foot or car)
- ⑥ Tolerance area of **bodyguard®**
- ⑦ GSM security station of the last telephone cell detected from **bodyguard®**
- ⑧ Smartphone position
- ⑨ Accurate position of **bodyguard®**



Touching the icon  or the icon  you can see information such as:

- address, type of signal
- level of accuracy/precision
- battery life status of **bodyguard®**



GSM SECURITY STATION OF THE LAST TELEPHONE CELL RECEIVED FROM BODYGUARD®

This position is not the most precise, but it may provide an additional approximate source of information in the event that no more precise localisation position is available (GPS or Wi-Fi).



SMARTPHONE POSITION

On the Smartphone, you must activate the GPS and allow the App to access at this informations.

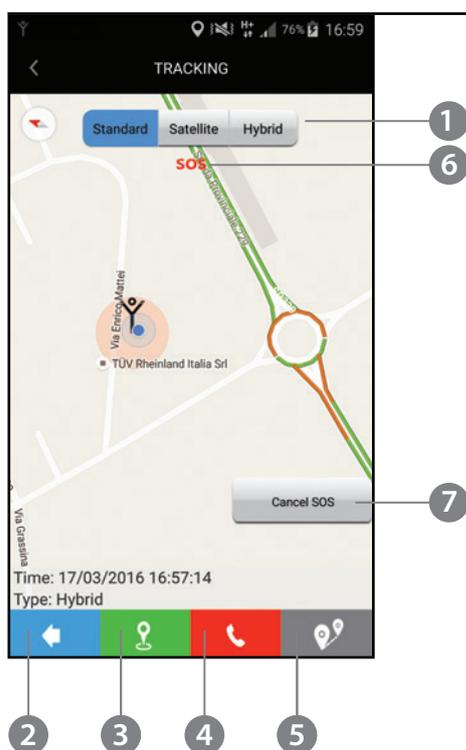


ACCURATE BODYGUARD® POSITION

Indicates the precise **bodyguard®** position specified by the GPS/Wi-Fi/Hybrid signal.

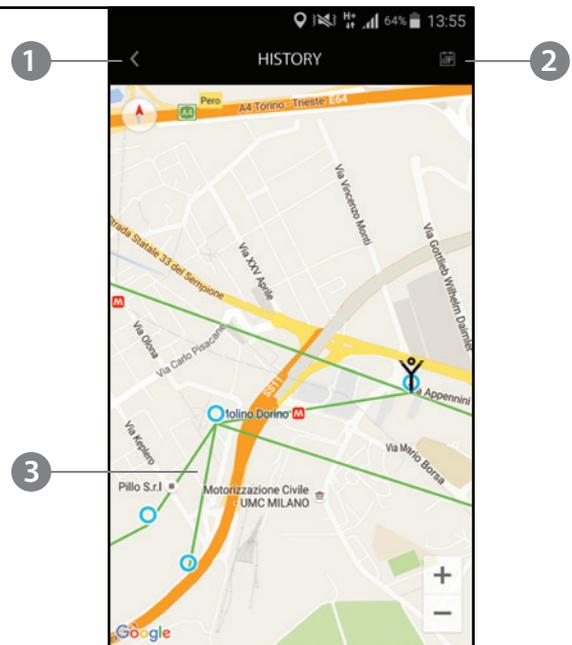
Always take the tolerance area into account.

APP - map info SOS



- ① It lets you select the type of the map
- ② It allows you to return to the previous screen
- ③ It allows you, with an SMS, to ask **bodyguard**[®] an update of the location (GPS/Wi-Fi/GSM)
- ④ It allows you to immediately call **bodyguard**[®]
- ⑤ It allows you to calculate the shortest possible route between the position of the Smartphone and **bodyguard**[®] (please select the mode: foot or car)
- ⑥ Icon SOS alarm on
- ⑦ If you press CANCEL SOS, the SOS alarm is cleared for all associated **bodyguard**[®] (**bodyguard**[®] stops transmitting its location to the Master and the Followers)

- ① It allows you to return to the previous screen
- ② It allows you to open the calendar to select a date to be consulted
- ③ Route track of **bodyguard**® during the day (not including the GSM positioning)



GPS/Wi-Fi/Hybrid allow an accurate positioning of **bodyguard**®.

The positioning by GSM is indicated by the safety icon  when GPS and Wi-Fi are not available

The GSM positioning is not accurate; it indicates the approximate location of **bodyguard**® and is not included in the daily tracking and alarms from the protected area.

Touching the icon  or the icon  you can see information such as:

- address, type of signal
- level of accuracy/precision
- battery life status of **bodyguard**®





GSM SECURITY STATION OF THE LAST TELEPHONE CELL RECEIVED FROM BODYGUARD®

This position is not the most precise, but it may provide an additional approximate source of information in the event that no more precise localisation position is available (GPS or Wi-Fi).



SMARTPHONE POSITION

On the Smartphone, you must activate the GPS and allow the App to access at this informations.



ACCURATE BODYGUARD® POSITION

Indicates the precise **bodyguard®** position specified by the GPS/Wi-Fi/Hybrid signal.

Always take the tolerance area into account.

SOS

SOS mode is activated by holding down the Y key ② on **bodyguard**®.

Bodyguard® immediately make a call, once it obtained the GPS fixing and within 3 minutes, and send an SMS to the Master user and SOS notifications to all associated devices via the app.

It will also turn on Live Trackink mode (warning: high battery consumption!).

In SOS mode, the Y icon on the **bodyguard**® display will continue to flash until deactivated using the interactive map in the app using the CANCEL SOS command.

**PLACING and RECEIVING CALLS WITHOUT USING SOS MODE**

Press the button on the side ④ to access the address book.

Press the same button again to scroll through the numbers in the address book.

Press Y ② to select the contact to call.

Select the arrow ⇐ to return to the main screen.

When **bodyguard**® receives a call, press Y ② to accept the call or press the button on the side ④ to reject the call.

MISSED CALLS

To consult the list of missed calls, press ② one on **bodyguard**® and access the list of missed calls.

Press the button on the side ④ for at least 5 seconds to exit.

RESTARTING BODYGUARD®

Hold down the button on the side ④ for at least 15 seconds to restart **bodyguard**® when it is associated. For personal safety reasons, **bodyguard**® cannot be turned off from the watch.

Only the master user can turn it off using the App.

-
- **Bodyguard**® is updated every 10 minutes.
If position is still the same as the last time it was measured, it is updated every 20 minutes.
 - When SOS mode is on (turned on using the SOS button), **bodyguard**® will place a call and send a text message to the master user's Smartphone. This activates the Live Tracking function, which sends SOS alarms to all the Smartphone connected with **bodyguard**®.
To turn off SOS mode you must press CANCEL SOS on the interactive map.
 - Please check that the microSIM is active, without PIN, voice support, SMS and traffic data in GPRS mode.
 - The battery will last about 4 days under optimal conditions.
The SOS function requires continuous use of GPS for positioning and therefore drastically reduces battery duration, so that the battery will last only a few hours.
Poor reception of the GSM signal may further reduce battery duration.
 - To increase battery life, **bodyguard**® automatically goes into stand-by mode between 10 PM and 6 AM.
In this mode, the display is turned off and updating of position is suspended; any movement will reactivate standard **bodyguard**® mode.
 - When the **bodyguard**® battery level is decreased to 10%, a push alarm will be sent to the associated Smartphone.
Bodyguard® will automatically activate power-saving mode, which uses only the Wi-Fi signal and LBS (disabling GPS).
 - **Bodyguard**® can only be turned off from the master user's Smartphone (App > ShutDown).
 - One **bodyguard**® may be connected to up to a maximum of 6 Smartphone. One Smartphone may be connected up to a maximum of 6 **bodyguard**®.
 - **Bodyguard**® uploads all fixing data to the server, where it will be available for several days.
 - To retrieve the password associated with your profile, select the entry FORGOT YOUR PASSWORD? in the LOGIN screen.
This procedure allows you to reset your password.

Bodyguard® is equipped with a rechargeable lithium ion polymer battery. To reduce the risk of fire, please do not tamper with it and avoid falls, contact with water and fire.

PERSONAL SAFETY

Do not disassemble, repair, alter or modify the O-ring on any part of the product. Do not touch the product with metal objects or chemicals.

Any failure to comply with what above can cause risks to the person and other people. In case of malfunctioning of the product, please contact the technical service or a qualified supplier

TECHNICAL SUPPORT

This product is warranted in accordance with current legislation; please contact your dealer if you require technical assistance and/or warranty service.

DISPOSAL INSTRUCTIONS



This product may contain substances that can be harmful to the environment and to the human health, if not disposed of properly. We therefore provide you the following information in order to prevent the release of such substances and to optimize use of natural resources. The electrical and electronic products should not be disposed of in the normal household waste, but should be properly collected in order to be correctly treated. The symbol of the

crossed bin shown on the product and in this page reminds the need to properly dispose of the product at the end of its life. In this way you can avoid that a non-specific treatment of the substances contained in these products, or an improper use of parts of them can lead to harmful consequences for the environment and human health. Moreover, you can contribute to the recovery, recycling and reuse of many of the materials composing these products. This is why the manufacturers and distributors of electrical and electronic systems organize proper collection and disposal of the equipment themselves. At the end of the product's lifespan, please contact your dealer for instructions regarding disposal. When purchasing this product your distributor will inform you of the possibility to replace your old device with a new one, on condition that the type of product and its functions are the same or, if the dimensions do not exceed 25 cm, EEE (Electrical and Electronic Equipment) can be returned without any equivalent product purchase obligation. Disposal of the product in any other way will be liable to the penalties foreseen by the laws in force in the country where the product is disposed of.

Moreover, we suggest adoption of additional measures favourable to the environment: recycling the inner and outer packaging and disposing of any used batteries correctly. With your help, we can reduce the amount of natural resources used in the manufacture of electrical and electronic equipment, minimize use of landfills for product disposal and improve quality of life by preventing the release into the environment of potentially dangerous substances.

INSTALLING AND REPLACING BATTERIES



The product contains a battery that could be replaced during the lifetime of the product itself. At the end of life of the batteries contained in the product, they must be disposed of separately. Throw them in the appropriate containers for the disposal of batteries. Collection and recycling of batteries helps protect the environment and preserve material resources, allowing recovery of valuable materials

DECLARATION OF CONFORMITY

This product complies with Directive 1999/5/CE-2011/65/CE. The declaration in full version and the technical documentations are available at our headquarters - Hellatron S.p.A - Via E. Mattei 10 - 20010 Pogliano Milanese (MI). Keep the packaging for future references

INFORMAZIONI SULLA GARANZIA

- One year, if invoiced to a company or professional (with VAT number).
- Two years, if fiscal documents indicate that it was sold to a private citizen.
- This warranty applies in the event of a defect in conformity of product features.
- Product support and warranty. Visit www.nilox.com to learn more.

Warranty restrictions: this warranty does not apply in the following cases:

- No proof of purchase (invoice or receipt).
- Tampering, forcing and damages on the hardware and screen, created for any reason.
- Other defects due to: inappropriate use, unauthorised hardware/software changes, operations or storage beyond technical product specifications; incorrect maintenance; defects due to the use of software other than that supplied and all those elements (hardware and software) not designed to be used with the product.

The above refers to legislative decree dated February 2, 2002. Implementing the 1999/44/CE Directive.

SHORT DECLARATION OF CONFORMITY



This device has been tested and found to comply with European Parliament and European Commission Directive 2011/65/EC and 1999/5/EC concerning radio equipment and peripheral devices for telecommunications and their mutual recognition. The declaration

of conformity is available in our offices and on-line at: <ftp://ftp.hellatron.it> (username: declaration@hellatron pwd: hellatron). This device can thus be used in all EEC countries and in all countries where Directive 1999/5/EC applies, without restrictions, except for:

Norway (NO): device not to be used within 20 km of NyAlesund.

Italy (IT): This peripheral complies with the National Radio Interface and meets requirements on Frequency Assignment. The use of this device beyond the areas where the owner works requires general authorisation. For further information please visit: www.comunicazioni.it.



The CE mark () and/or WEEE logo () on the product label may not be the minimum size required by the regulations or not be present due to the small size of the product. Keep the packaging for future references.

PRIVACY POLICY and PERSONAL DATA PROCESSING AUTHORISATION

Dear Customer,
in your capacity of Person Concerned within the meaning of art. 4 paragraph 1 letter i) of Legislative Decree no. 196 of 30 June 2003 (CODE ON THE PROTECTION OF PERSONAL DATA).

Please be informed that Hellatron S.p.A. will process your personal data in strict compliance with Italian laws (the said Leg. Decree 196/03) and European laws. The data supplied will be entered in the data bank of Hellatron S.p.A. and will be processed in accordance with the principles of fairness, lawfulness and transparency, protecting the confidentiality of the Persons Concerned. Specifically, when collecting and processing data, Hellatron S.p.A. will act in accordance with the rules below.

- 1) Hellatron S.p.A. will collect solely the following anonymous data, which cannot be associated, either originally or after their processing, to an identified or identifiable interest:
 - a. the user number associated with the SIM Card used by the Person Concerned to enjoy the geolocation service of the "**Nilox bodyguard**[®]" device (hereinafter, the Service);
 - b. the password which, associated with the user number, will allow the Person Concerned to register and have access to the web site so as to enjoy the Service;
 - c. the GPS coordinates of the person and/or object which the "**Nilox bodyguard**[®]" device has been placed on, to be located with the Service.

No other information will be collected by Hellatron S.p.A., being it expressly excluded that Hellatron S.p.A. will collect identity, sensitive or judicial data of the Person Concerned and that, as a result of the Service, Hellatron S.p.A. will be able to interact with data pertaining to the Person Concerned.

- 2) By collecting data, Hellatron S.p.A. intends to pursue solely the following purposes:
 - a. to enable the Person Concerned to register and thus have access to the web site so as to enjoy the Service;
 - b. to supply the Service and thus enable the user, via an electronic communications network, to identify the geographic location of the "**Nilox bodyguard**[®]" device;
 - c. to provide software updates for the "**Nilox bodyguard**[®]" device or to enable the user to enjoy any other functions provided with the Service.
- 3) In relation to the activities listed in art. 2. letters a), b) and c) above, data supply is necessary to provide the Service and is thus required. If the data listed in art. 1) above are not supplied for the purposes set out in art. 2 above, Hellatron S.p.A. will not be able to supply the Service, update it and provide any other functions

-
- 4) The data acquired by Hellatron S.p.A. with electronic, IT or manual methods, will be communicated to any public authorities that may rightfully ask therefore in accordance with the law and, possibly, to meet the conditions of any civil law, tax and accounting rules.
- 5) The data collected in relation to the Service will be contained in servers located at the Aruba Data Center at Via Sergio Ramelli, 8 - 52100 Arezzo (AR), and stored in clouds, and will be processed taking adequate security measures so as to minimize the risk of their destruction or loss, unauthorised access or processing not in accordance with the purposes of their collection. In addition, such data may be stored by Hellatron S.p.A. for the time required for the above mentioned purposes and to meet any statutory obligations therefore.
- 6) You may ask Hellatron S.p.A. at any time about
- the origin of your data;
 - the purposes and methods of data processing;
 - the logics applied where data are processed electronically;
 - the identity details of the Data Controller, the Data Processors and the representative in charge of data processing;
 - the subjects or categories of subjects to whom your data may be communicated or who may become aware thereof.

The Person Concerned may ask for:

- the updating, rectification of its data or, if interested therein, their integration;
- the cancellation, blocking of data processed against the law, including those which need not be kept for the purposes of their collection or subsequent processing.

The Person Concerned may object, in whole or in part, for legitimate reasons, to the processing of its personal data, even if pertaining to the purpose of data collection. The Data Controller is Hellatron S.p.A., acting through its pro tempore legal representative, with registered offices at Via E. Mattei 10, 20010 - Pogliano Milanese (MI).

CONSENT TO PERSONAL DATA PROCESSING

After reading the above policy, the Customer authorises the processing of its personal data for the purposes set out in art. 2. letters a), b) and c) above.

The rules on data processing may change over time. Hellatron S.p.A. undertakes not to reduce the rights of the Persons Concerned set out in this document without their express consent. Hellatron S.p.A. will publish any changes to these conditions on this page; any substantial changes will be highlighted online.



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